

June 1, 2020

Dear Balance Parents/Guardians and Community Members:

A lot has changed since our last update and I wanted to give you the latest news from Balance.

First, everyone one here at Balance, staff and residents, have remained healthy and safe. Our staff, who are the great-unsung heroes, have done a job second to none to ensure our residents are safe, active and happy during this time. We cannot thank them enough. Please look at the pictures on our website of our residents who appear unaffected by all the stress in the world today.

Since March 16th we have provided Day Programming in all the homes with very creative activity curriculum. We have even had some activities outside when the weather has been nice and it was safe to do so. Effective today, June 1st, we are bringing all the residents back to the Balance Pace Day Program. Again, Residents ONLY. We will be utilizing our space in Grafton and Port Washington so that we can maximize spacing at the day program. We will be following social distancing whenever it is feasible.

Our goal is to begin to open up the Day Program for community participants July 1st. This will be a slow process, as we will bring back participants based on our ability to have staff available. To maximize the number of participants who will return we will begin with those who are in groups and work our way to those that require more intensive staffing. It could take us several months before we are able to bring everyone back.

Other updates:

- Our Summer Recreation program will proceed with changes to ensure safety of those participating.
- Supportive Living Program remains open and operating
- Social Skills Children's Program remains closed
- The CCSL remains close

We also will continue practicing all of our safety procedures:

- Staff will wear masks at all times
- Residents will be practicing wearing facemasks in the Day Program
- Social distancing where feasible
- We have all the personal protective equipment necessary if required
- All staff are trained and are following Universal Precautions
- Hand washing is done frequently and hand sanitizer is available
- All staff and residents are checked daily for fever and/or symptoms and are sent home immediately for a fever over 100 degrees or they display any symptoms
- All spaces and surfaces, homes and day program, are cleaned and disinfected daily
- No visitors are allowed to the homes, the day program or the offices

Balance is committed to the health and safety of all who take part in our services and who work here. As the situation changes we will keep you up to date.

Thank you

Jordan